

Admiral Markets UK Ltd Negative Account Balance Protection Policy

Valid as of 17 September 2019

This Policy provides the framework and circumstances under which we may compensate Clients who have incurred a negative balance on their Accounts.

The policy for retail clients is to apply applicable regulatory requirements, currently COBS 22.5.17R, namely that the liability of a retail client for all CFD's connected to the retail client's account is limited to the funds in that account.

Защитата за професионални клиенти се прилага, когато:

1. Клиентите са физически или юридически лица, класифицирани като Професионални Клиенти на Admiral Markets UK Ltd („Компания“). Тя не се прилага за Клиент, който е обект на надзор от регулатор на финансови услуги или фонд, управляван от такава компания, или за юридическо лице, което е Професионален Клиент по силата на голяма гаранция.
2. Accounts are CFD trading accounts, i.e. all account types other than those specifically dedicated to exchange-traded products.

When trading financial products on margin, it is possible to reach an account deficit state, i.e. a situation when the account's balance is negative.

Ако Клиентът е направил негативен баланс и търси компенсация, клиентът трябва да информира отдела за обслужване на клиенти на Компанията по имейл, не по-късно от 2 работни дни след възникването на негативния баланс. Компанията ще оцени запитването и по своя преценка може да кредитира съответните сметки, за да компенсира напълно или частично негативните баланси. Ако Клиентът има повече от една сметка, балансите ще бъдат нетирани.

The amount to be credited is determined by netting all positive balances with negative balances incurred over 2 business days before the receipt of the inquiry. At its discretion, the Company will credit the Client Accounts in order to compensate the netted negative balances up to the maximum credit value of £50,000 or equivalent in other account currencies.

The provisions of this policy shall not apply where:

1. there is in place within the Client's jurisdiction existing legal requirements for the Company to provide the Client with negative equity balance protection (e.g. in the Federal Republic of Germany); in such cases, the Company's actions are based on local regulations and not on this Policy;
2. the negative balance has occurred in abnormal markets conditions or exceptional market movements/volatility;
3. the Company determines, in its sole discretion, that the negative balance is unrelated to the Client's trading activity (for example, where the negative balance relates to any fees or charges of the Company);
4. the Client deals through a credit arrangement or bonus arrangement provided by the Company;
5. the negative balance is connected to or a result of, either direct or indirect, the Client's breach of any provision of the Terms of Business of the Company or from the breach of the market rules or practice, including but not limited to the laws of the Client's country of origin, Client's country of residence or any country within EEA;
6. the Company considers that the Client has abused the protection afforded pursuant to this Policy to the Company's detriment which, without limitation, includes a situation where a Client has acted in bad faith by pursuing a strategy whereby the Client would benefit from such protection whilst holding, himself or in cooperation with another Client, other positions with us which benefit the Client in the event that the protection is or might be triggered;
7. the Company has previously notified the Client that he is excluded from this Policy;
8. there is an event arising as described in the following: the acts, omissions or negligence of any multilateral trading facility, organised trading facility, regulated market, liquidity provider or intermediate broker;
9. the negative balance is connected to a Force Majeure Event - an act of God, war, terrorism, malicious damage, civil commotion, industrial acts, any exceptional market event, or acts and regulations of any governmental or supranational bodies or authorities which in the Company's opinion prevent an orderly market in relation to the Client's Orders.

